

## APPENDIX A

### Quality Policy & Objectives Statement

The management team of Solmek Limited Is fully committed to the principles of the ISO 9001 Quality Management System, as defined in the company's Integrated Manual and supporting procedures and documentation.

Solmek's quality policy is to provide its customers with innovative and fast response products and services that consistently satisfy their requirements. We strive to exceed expectations in order to enhance the company's professional image, reputation and ability to create long term relationships with clients.

To satisfy the requirements of all "interested parties" and promotion of the use of the process approach and risk-based thinking.

Successful implementation of this policy requires the commitment from all employees in support of processes that intuitively make sense. All employees are expected to take responsibility for the quality of their own work and are encouraged to actively contribute to the continual improvement of our standards, processes, product delivery and service. Failure to comply with the requirements of the quality management system could result in the company taking disciplinary or other remedial action.

The strategic quality objectives of the Integrated Management System are:

- To contribute to continually improving Solmek business, profits and reputation.
- To achieve and maintain a level of quality and customer satisfaction that we are proud to be associated with.
- To ensure compliance with all relevant & statutory regulations, particularly those associated with environmental and health and safety issues.
- To develop a company culture in which all employees actively contribute to continually improving the quality of the products and services provided by Solmek.
- To maintain an integrated management system that complies with ISO requirements and principles.

A series of Key Performance Indicators and related improvement plans shall be developed to address, measure, analyse and improve performance against stated objectives.

This policy and objectives statement shall be communicated within Solmek, be available to interested parties, as appropriate and be regularly reviewed for its continued suitability.

**Signed by:**



**Richard Woods, Managing Director**



**Nathan Dresser, Director**

Date first produced: 22/03/16

Date of last review: 5/1/17, 8/1/18, 4/1/19, 10/01/20, 20/03/20

Distribution: All employees /company website/noticeboard/interested parties